**Project-3-Telecom Customer Services**

**Problem Statement:**

Python is a multipurpose language and one can do literally anything with it. Python can also be used for Telecom Customer Service as well.

In this project we have the input values in the format of a txt file with the customer and telecom support team conversation.

The outcome must be generated in an xlsx or csv format with the columns as Timestamp, Caller & Chat conversation information.

Hints:

At first read the text source file and analyse the data format.

Next Extract the Time\_Stamp information and add it to a data frame followed by caller and chats. Identify the fields based on the separator.

Data frames to be created for this problem statement.

Final data must be saved in an xlsx or csv format with the columns as Timestamp, Caller & Chat conversation information.